

OneCert International

Procedure for Nonconformities

The following sanctions may be used:

- Minor Noncompliance – These NC's may be issued along with certification decision, with a specified time period for corrective action.
- Major Noncompliance – These NC's must be corrected prior to certification for new clients, and for renewing clients certification must be suspended until corrective actions have been taken. Failure to take corrective action in the given time period will result in Denial or Suspension of organic certification.
- Denial – Certification will be denied to applicants if major noncompliances are found which cannot be corrected, if the client is willfully/purposefully violating the requirements of the standard, or if they fail to correct existing major noncompliance issues.
- Suspension – An existing certification will be suspended if major noncompliances are found which cannot be corrected, if the client is willfully/purposefully violating the requirements of the standard, or if they fail to correct existing major noncompliance issues.

Noncompliance issues found during inspection must be corrected within two months of the physical inspection or the scope certificate shall be suspended or withdrawn. Certification decisions may be made up to two weeks after the correction is submitted.

If it is found that a client is knowingly and/or repeatedly operating with non-conformities or purposely violates the requirements of the standard, OneCert will suspend the client's certification. If certification is terminated for any reason (voluntary or enforced) or reduced in scope, OneCert will inform the client that any references to the standard must cease for the affected goods. If the client is certified to the TE standards, OneCert will inform Textile Exchange of the suspension and the client will be allowed to re-apply for certification two years after the date of the suspension.

Reasons for denial or suspension of certification shall be stated with clear reference to the GOTS and/or OCS criteria and/or GRS criteria or other certification requirement violated.

If the response to the Noncompliance is acceptable then OneCert shall issue a NC resolution Letter and maintain the record of the response and the NC in log.

*** Criteria of Sanction for Textiles shall be as per the OC-154 "Textile Sanction Matrix"*