

# OneCert International

## Rights & Duties of Operators

### Rights:

- OneCert International shall share the applicable Organic Standard, Licensing & Labeling Guide latest version with the client.
- OneCert shall share the Agreement, Complaint Handling Procedure and Appeal Procedure with the operator.
- OneCert shall inform the fees to the client.
- OneCert shall update client regularly about the changes in the standards and new standards.
- OneCert shall share the application procedure and the renewal procedure with the client.
- OneCert shall inform client the required documents to be maintained dependant on the Risk assessment of the company and the operation of the Operator.

### Duties:

- Operator shall inform OneCert about the scope of the desired certification, including a description of the production, products and facilities and sub-contractors to be certified.
- Operator shall inform OneCert as to whether another Certification Body has denied certification and any known reasons for that denial. Additionally, the operator must provide a copy of their last assessment report, if one was performed to the standard, in order to ensure that unresolved non-conformities on the part of the operator are taken into account by OneCert.
- Operator shall inform OneCert about any past applications made; approvals received; approvals suspended or withdrawn or lapsed.
- Permit on-site inspections with complete access to the production or handling operation, including noncertified production and handling areas, structures, and offices;
- Allow authorized representatives of OneCert International, the Secretary of Agriculture, applicable Government Authorities, applicable regulatory Authorities or other applicable government official, access to records during normal business hours for review and copying to determine compliance with the regulations;
- Allow authorized representatives of OneCert International to take samples of plants, soil, crops, or other substances for testing to be used in the assessment of compliance to certification standards;
- Immediately notify the certifying agent concerning any:
  - Application, including drift, of a prohibited substance to any field, production unit, site, facility, or product that is part of an operation; and
  - Change in a certified operation or any portion of a certified operation that may affect its compliance with the regulations.
- Represent products as being “Certified by OneCert” only when those products are listed on a current certification certificate from OneCert.

## **OneCert International**

- Any use of the OneCert International name, without current certification by OneCert International or written permission from OneCert International, is strictly prohibited and constitutes an infringement of the OneCert trademark.
- Upon surrender, suspension, or revocation of certification, discontinue use of any labels or advertising materials that contain any reference to certification by OneCert and return or destroy all certificates and packaging material containing references to OneCert.
- Textile operators shall inform OneCert about any other certifications and Certification Body relationships that share the same scope as GOTS (e.g. use of organic fibre under the Organic Content Standard of Textile Exchange).